



# Lemain Garden Apartments

Portuan Road, West Looe,  
Cornwall, PL13 2DR.  
England.

Telephone: 01503-262073

E-mail: [sales@lemain.com](mailto:sales@lemain.com)

Website: [www.lemain.com](http://www.lemain.com)

**Please complete and return this booking form together with your 25% deposit.  
Cheques or postal orders to be made payable to Lemain Garden Apartments**

**Please DO NOT use this form unless you have confirmed availability and reserved your chosen apartment with us by e-mail or telephone.**

**To: Lemain Garden Apartments**

Please reserve.....Apartment

Price per week.....

For: Name.....

Address.....

.....

.....

Name & addresses of all persons in the party

.....

.....

.....

From.....To.....

Total Bill £.....

Deposit enclosed £.....

Balance to pay £.....

Credit Card No. ....

Credit Card Expiry date .....

Credit Card Validation code .....

Telephone No .....

Total No in party .....No of cars.....

Car registration number(s).....

**Apartments available from 3.30 pm**

Estimated time of arrival.....

**Please indicate any additional requirements:**

King size bed / twin beds? (please indicate if you want double or twin beds where the option exists)

High chair ? Yes/No    Travel Cot? Yes/No

**\*N.B. Cot linen is NOT provided**

Dog .....

Holiday Cancellation Ins'taken ? Yes/No

**I undertake to pay the balance due 28 (twenty eight) days before the commencement of the booking and accept on behalf of myself and party the terms and conditions of the booking.**

Signature.....

Date.....

As seen advertised in.....

Return / Recommendation



# Lemain Garden Apartments

## TERMS AND CONDITIONS:

### AVAILABILITY

**Arrival time is between 3.30pm and 5.30pm.** To ensure that each apartment is thoroughly cleaned and prepared, we ask that you do not arrive earlier than this time. If you plan to arrive after 5.30pm, please call us to make arrangements to pick up the keys for your apartment. **Your apartment must be vacated by 10am, at the latest, on the day of departure.**

### BOOKING AND PAYMENT

Bookings can only be confirmed after receipt of: The booking form signed, accepting our terms and conditions, by a person over 18 on behalf of your party, and a 25% deposit of the total bill. **(cheques made payable to Lemain Garden Apartments)** On confirmation of the booking you become liable for the full balance of the account. **THE BALANCE OF THE ACCOUNT MUST BE PAID NOT LATER THAN 28 DAYS BEFORE THE BEGINNING OF YOUR BOOKING.** N.B. Euro Cheques are accepted, but will incur a £10.00 bank charge, we recommend that over seas visitors pay by debit or credit card to avoid this charge. A booking made within 28 days of the booking starting must be paid in full.

### THE OCCUPANTS

No more persons may occupy the apartment than stated in the original booking form unless agreed in writing by the owners. **Guests with walking difficulties should note that Lemain Garden Apartments are in an elevated position, with steps and sloping paths up to the ground floor apartments and further steps up to the first and second floor apartments.** Guests concerned about the access to Lemain Garden Apartments should talk to Alan & Dee before making their booking.

### NO SMOKING

We operate a **NO SMOKING** policy in all of our apartments. Guests are welcome to smoke in the grounds and on their balconies where applicable.

### DOGS

Well-behaved dogs are allowed in some of our apartments by prior agreement. **If you wish to bring your dog(s), please add £20 per dog to the cost of your holiday.** Pets are not allowed on any furniture and **must not be left in the apartment unattended.** Owners must keep their pets under control whilst in our grounds and not allow their pets to use the gardens as a toilet! Accidents should be cleared up immediately.

### CANCELLATION

**We strongly recommend cancellation insurance (form available on request). The booking deposit is not returnable and if the apartment is not re-let you will have to pay the full balance due. Cancellations should be notified in writing as soon as possible so that we can try and re-let the apartment.**

### DAMAGE OR BREAKAGES

Please ensure that the apartment is left in a clean and tidy condition. Any damage should be reported to the owners immediately. You will be liable for damage or breakages caused by you or your party or if any excessive cleaning is required.

### HEATING AND ELECTRICITY

Gas central heating and electricity is provided inclusive in the price.

### LIABILITY

The owners do not accept liability for any personal injuries sustained by you or any member of your party (unless caused by the negligence of the owners or their staff) or for the loss, theft or damage of or to personal property howsoever caused, including motor vehicles. The owners are relieved of all liability should the accommodation reserved not be available due to circumstances beyond their control.

### MISREPRESENTATION

All information given in these conditions and all relating literature or given verbally is offered in good faith and in the belief that it is true. The owners cannot accept liability if information becomes inaccurate due to reasons beyond their control.

### LEISURE CLUB CONDITIONS

1. We include three group passes per apartment per week
2. The Leisure Club is operated by a third party (The Hannafore Point Hotel) and therefore we cannot guarantee the availability of this facility.